



DeliveryTrack®

HISTORY

Encouraged by the widespread success of DocuTrack, and as a result of direct request from customers, Integra began researching a delivery solution tailored to the closed-door pharmacy market.

With the knowledge that DocuTrack's success was due to the product goals staff operated under during development, Integra resolved to base DeliveryTrack on those same strategies. DeliveryTrack had to:

- meet the specific needs of closed-door pharmacies with regards to proof of delivery and compliance;
- be easy to install, learn, and use;
- support interfaces to popular pharmacy management systems and other related technologies;
- provide the same excellent service and support that customers associated with DocuTrack.

In 2006, development began, and in July of 2007 DeliveryTrack was ready for field testing. By January 2008, DeliveryTrack Version 1.1 was released with significant synchronization and data transfer improvements between the mobile devices and the DeliveryTrack server. With DeliveryTrack successfully installed and operational in two major pharmacies, Integra began full scale deployment.

February of 2009 brought DeliveryTrack 2.0, which included new mapping software from GeoBase allowing users to view planned and actual routes, as well as estimated times of arrival for each scheduled delivery. Early 2010 saw the implementation of a subscription pricing program which expanded DeliveryTrack's use to couriers. In May of that year, Version 3 was released and included significant connectivity upgrades and stability improvements for the mobile devices.

DeliveryTrack grew exponentially in 2011, finishing out the year installed in over 70 pharmacies. During this time, Integra implemented a full support department for DeliveryTrack with dedicated account managers, support engineers, and fourth-level IT. Most of 2012 was spent in research and development, and in January 2013, DeliveryTrack 4.0 was released. With a reworked architecture and expanded feature set, combination shops and enterprise businesses were now accommodated. In addition, support for inventory items, dynamic notes, integration with UPS, and an expanded set of reports were included.

February 2015 heralded the release of DeliveryTrack Android. The move to the Android platform brought significantly lower pricing, increased ease of use and configuration, improved processing power and device performance, significantly reduced synchronization times, and features such as more accurate vehicle tracking and turn-by-turn directions. This first version of DeliveryTrack for Android is a game changer for the industry and paves the way for DeliveryTrack to become an integral part in how institutional pharmacies manage their deliveries.

As of 2017, over 160 pharmacies are using DeliveryTrack. The product continues to evolve and develop, with many exciting features and functions planned for the next few years.



CALL (866) 257-4279 NOW TO LEARN MORE!
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