



## History of DocuTrack

DocuTrack is rooted in the real-world experience of Integra staff. With backgrounds in running closed-door pharmacies and implementing numerous acute and LTC solutions, the initial developers of DocuTrack drew on their collective experience to develop a product with the goal of eliminating paper from the pharmacy. Over the years, DocuTrack has evolved and expanded from a simple paper replacement system into an industry standard mission critical workflow and document management solution.

During the initial stages of product planning and development in the early 2000s, DocuTrack staff operated on four product goals. DocuTrack would:

- be specifically designed to meet the document management needs of closed-door pharmacies;
- draw from extensive industry experience in pharmacy management and software solutions;
- offer a well-tested library of interfaces to popular pharmacy management systems and related technologies;
- provide industry leading support and service.

Based on the TIFF file format and employing screen scrape technology, the first version of DocuTrack was released in 2003. However, with the limitations of TIFF format, a PDF and web-based version was released in 2003.

Version 3 was released in 2004 with automated barcode processing, forms management, and various other customer-requested features. Thirty-five interfaces to pharmacy related technology were also created during this time. In 2007, Version 4 was released with a primary focus of enabling enterprise pharmacies to use one installation of DocuTrack for each pharmacy adding enterprise capabilities such as High Availability, redundancy, and the ability to work with multiple pharmacy systems simultaneously.

Mid-year 2012 saw the release of DocuTrack 5. With over 240 added features, functions, and technical enhancements, DocuTrack 5 works independently of Internet Explorer, includes an integrated PDF viewer, and numerous features and reports specifically requested by customers.

In November 2014, Integra released the DocuTrack eRx Module enabling DocuTrack to handle electronic prescriptions in compliance with NCPDP 10.6 standards. DocuTrack 6.0 was released in 2015 and offers many new customer-requested features such as searchable archives, audit assist, and custom stamps. DocuTrack 6.0 also offers tighter integration with Integra's workflow automation product Logix.

In 2016, Integra was acquired by the J M Smith Corporation bringing stronger ties to its sister division QS/1. In 2017 DocuTrack 6.6 was released in conjunction with QS/1® PrimeCare® Service Pack 19.1.20. This enhanced integration eliminates keystrokes, speeds load times, and further automates manual processes. Version 6.6 also introduced a new Document Viewer greatly improving performance and providing features such as customizable stamps.

Over 600 pharmacies currently use DocuTrack. The product continues to evolve and develop with many additional features and functions planned for upcoming versions.

