Logix

The industry's first purpose-built workflow solution, **Logix** automation software integrates with DocuTrack to bring you advanced business process management. The capabilities of Logix are infinite, with the ability to automate processes such as faxing, workflow exceptions, and business rules.

Pharmacies can abbreviate time-consuming processes, set guardrails to reduce human error, and enforce policy compliance. Pharmacies and customers alike benefit from more efficient process management.

HOW LOGIX WORKS

Evaluate your current workflow with the help of an Integra business process analyst. Determine pivotal process points within your workflow, as well as incremental tasks unique to your pharmacy, to contain costs and make your workflow exponentially more efficient.

Flexible and easy to design, edit, and deploy, Logix can be modified and expanded to accommodate changes as your business processes evolve.

EFFICIENCY AND COMPLIANCE

Storage of regulatory and routine rules eliminates staff reliance on post-its, spreadsheets, and memory for rule and exception management. Simplifying the implementation of new business rules also allows your pharmacy to accommodate new customers and adhere to changing regulatory demands better than competitors.

Logix will automate countless processes, but its intelligent architecture also allows for human-driven tasks to be identified and indicated in your workflow.

THE FUTURE OF YOUR PHARMACY:

- **Automate faxing:**
  E.g., if a P/A is not received within four hours, Logix can automatically refax.

- **Set up true guardrails:**
  E.g., identified document types cannot be set to "complete" until RPh verified.

- **Increase accountability:**
  E.g., automatically move STAT orders not viewed for over 20 minutes to an admin folder and generate an alert.

- **Set policies and rules:**
  E.g., automate rules staff has to remember like "do not fax until 4 p.m."

AVAILABILITY:

The fastest selling product released by Integra to-date, Logix is rapidly increasing functionality and offers even greater levels of automation with each release. Ask a Sales representative what Logix can do for your pharmacy today.

LOGIX WORKFLOW AUTOMATION EXAMPLE

The chart below gives you a basic workflow of how prior authorizations (P/A) are handled within the pharmacy.
Green Steps and Processes: These are what Logix can immediately automate.

Tech places faxed P/A in follow-up folder
Logix refaxes P/A and moves to 2nd try folder
Based on time specified, Logix moves P/A to a special handling queue
Logix triggers alert that unsigned P/A is in special handling folder

Step 1
Process
Step 2
Process
Step 3
Step 4
Step 3

Logix monitors follow-up folder
Logix monitors 2nd try folder; refaxes as needed
Signed P/A is received and continues normal processing