



## WHY CHOOSE DELIVERYTRACK

### USEABILITY AND FUNCTION

- Designed specifically for the pharmacy market, DeliveryTrack has been developed to fit seamlessly into your current processes.
- Full integration with your existing pharmacy system allows generation of detailed electronic delivery manifests.
- Smooth transition away from paper processes.
- Intuitive, modern design and familiarity of common smart phones ensures minimal training required for immediate dispatch and driver productivity.

### SEAMLESS IMPLEMENTATION PROCESS

- Personal account management from a dedicated team provides on-site training and guides you through the implementation process.
- Short, on-site implementation period typically takes only two days. With hundreds of implementations of Integra's other pharmacy workflow product DocuTrack, our experienced client services staff is well equipped with the knowledge and expertise for efficient installation.
- DeliveryTrack has been carefully designed with intuitive features, so users quickly adapt to the administrative and device workspaces.

### SUPERIOR SERVICE AND SUPPORT

- Integra's comprehensive support staff includes technical support, field service, and account management teams equipped to resolve most reported problems immediately without having to send a representative on site.
- State-of-the-art call tracking, field service, and knowledge base allow technical personnel to quickly access key product information, account status, and service history.
- Seamless remote streaming of updates allows devices to remain in use during updates. Remote streaming of new updates and auto installation.

### PRODUCT OPTIMIZATION

- Continual interface development allows DeliveryTrack to adapt to changing industry needs and those of your pharmacy. Interfaces to major Pharmacy Systems and other pharmacy programs currently exist while more are continually researched and developed.
- DeliveryTrack performance is continually monitored by your account manager and Integra's internal reporting system. Integra support will remotely monitor available disk space on your server, the health of your handheld devices, as well as the flow of documents between DocuTrack and DeliveryTrack.
- Updates to DeliveryTrack are automatically downloaded to Android devices.

